

"The Value Leader in Commercial Bakery and Restaurant Equipment!"

773-376-0800 (P) • 773-376-2010 (F) • 3131 S. Canal St. Chicago, IL 60616

Visit us online for more product information:

www.americaneaglemachine.com

Mixers, Dough Sheeters, Dough Dividers, Meat Slicers, and more!

AE-DSE45B / 52B ELITE SERIES COUNTERTOP DOUGH SHEETERS OPERATION MANUAL



WARRANTY REGISTRATION

GO TO: WWW.AMERICANEAGLEMACHINE.COM OR
MAIL THE ENCLOSED WARRANTY REGISTRATION CARD
WARRANTY NOT VALID UNLESS REGISTERED!
REGISTRATION MUST BE COMPLETED WITHIN 30 DAYS OF
PURCHASE AND INCLUDE A COPY OF INVOICE OR RECEIPT

SAVE THIS MANUAL FOR FUTURE REFERENCE



Quality • Value • Reliability



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FOR FUTURE REFERENCE, PLEASE RECORD THE FOLLOWING INFORMATION:			
,	ATE OF PURCHASE:		
	URCHASED FROM:		
	NVOICE / RECEIPT #:		



Introduction and Notice to User

Thank you for choosing to purchase an American Eagle machine! American Eagle Food Machinery, Inc. has been manufacturing and distributing restaurant and bakery equipment for over 30 years. Our machines are designed for heavy duty, commercial use, and are ETL certified to NSF No. 8, CSA, and CE standards. As long as the equipment is properly maintained and used in accordance with this manual, you will enjoy years of productive service. **You are responsible for understanding safe and proper use of the machine.**

To prevent illness, sickness or death caused by food-borne pathogens, the machine and machine parts should be cleaned in accordance with state and local health department regulations. While cleaning and before operating, visually inspect the machine and parts for any damage. **Do not use the machine if anything is damaged!**

NOTE: Unpack the machine as soon as possible. If the machine is damaged, contact the carrier within fifteen (15) days of delivery. Immediately contact American Eagle about the machine. **After fifteen (15) days there will be no options to remedy any shipping damage.**

NOTE: You should receive: the dough sheeter, warranty card, and a manual.

If you are missing anything, need assistance, need service/repairs, or want to order accessories, contact American Eagle at 773.376.0800 or 800.836.5756. See next page for key components, specifications, included accessories and optional accessories.



This Caution Sign will be used in the manual to warn you against injury or potential injury to the **Operator**



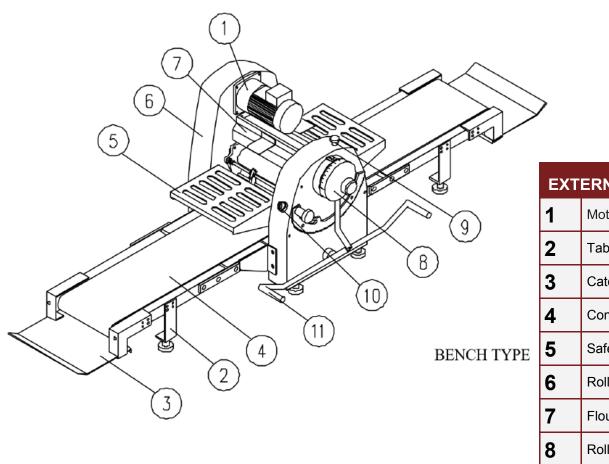
This Warning Sign will be used in the manual to warn you against damage or potential damage to the **Machine**

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Key Components and Specifications



EXTERNAL PARTS		
1	Motor	
2	Table Frame	
3	Catching Tray	
4	Conveyor Belt	
5	Safety Guard	
6	Roller Housing	
7	Flour Tray	
8	Roller Handle	
9	Stop Switch	
10	Power Switch	
11	Control Lever	

Specifications							
Model	Motor	Voltage V/HZ/PH	Main Roller Size	Adjustable Thickness	Max Dough Batch	Ship Weight	Net Weight
AE-DSE45B	AE DOE45D 4/0 UD	220/60/4	3.5" Dia x 18.5" L	.04" to 1.18"	8.82 lbs	364 lbs.	261 lbs.
AE-DSE45B 1/2 HP	220/60/1	(9cm x 47cm)	(1 to 30mm)	4 kg	304 IDS.	201 IDS.	
AE DOEEOD	4/0.110	3.5" Dia x 21.5" L	.04" to 1.18"	12.13 lbs	277 lb a	074 11-	
AE-DSE52B 1/2 H	1/2 HP	P 220/60/1	(9cm x 55xcm)	(1 to 30mm)	5.5 kg	377 lbs.	274 lbs.

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IMPORTANT SAFETY RULES

• **ONLY** install equipment on a clean, level, non-skid surface and in a well-lit area.



- ALWAYS make sure that your outlet meets the electrical specifications of the machine. Check the name plate for the correct specifications. Using the wrong electrical specifications may create hazards and will void the warranty.
- DO NOT bypass safety features on this equipment, alter, or modify any component from its
 original condition. Doing so may create hazards and will void the warranty.



- **DO NOT** use this machine for any applications other than food processing.
- DO NOT leave the machine in operation unattended.
- Keep people off the machine while operating and ensure there are no children standing close to the machine.
- Observe maintenance and safety inspection schedules.
- **DO NOT OPERATE** outdoors without shelter from rain, snow, dirt and dust.
- **DO NOT OPERATE** the dough sheeter in extremely hot or cold air temperatures. Only operate the dough sheeter between 45°F and 95°F (7.2°C to 35°C).
- Keep hand, clothing & rigid objects **away** when machine in operation.
- Always use at least two people to move or install the machine. This will help prevent
 any injury as the machine is very heavy.
- Do not use the machine if any hard materials are mixed into the dough. The estimated batch weights are assumed to be from Dough with a 60% absorption rate.



- Any type of overloading or physical abuse will void the warranty.
- ALWAYS UNPLUG BEFORE CLEANING, SERVICING, OR REMOVING PARTS.



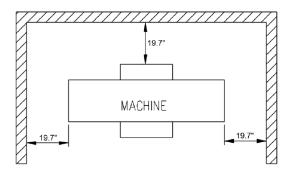
Installation Instructions

INSTALLATION:

Immediately before unpacking the dough sheeter, check it for possible shipping damage. If you find the packaging material or the machine is damaged before unpacking, contact the carrier within 3 days of delivery. Our responsibility ceases when merchandise is delivered to the transportation company and receipted for. Also, take notice to the bright red notice on each crate—1) Caution and 2) Freight condition.



- Install the dough sheeter with sufficient clearance as shown on the figure on the right for operation and cleaning. The machine must be installed on a horizontally level floor.
- 2. Ensure all covers and screws are secure as some may become loose during shipping. If anything is found loose, please re-tighten as needed.



3. Use a professional electrician to ensure that the power supplied to the machine matches what is stamped on the nameplate! Improper electrical connection will void your warranty! If there is a conflict between the spec sheet or manual and the nameplate, the nameplate is authoritative.



- 4. Please perform a test run on to make sure the conveyer belts remain on track and do not shift to one side
- 5. If the belts are shifting, you may need to check to make sure the belts are properly mounted in the built in roller guides. The belts have an extruded section on each outer edge that runs underneath the belts. This extruded section should fit into the roller guides. Please adjust the belts as necessary.
- 6. Thoroughly clean the machine before using. Refer to Cleaning Procedures section.
- 7. Contact American Eagle if you have any questions or problems with the installation or operation of this dough sheeter. **Do not return to retailer or dealer!**



THIS MACHINE IS DESIGNED FOR USE WITH PROPER GROUNDING. THE OUTLET USED WITH THE PLUG MUST BE PROPERLY GROUNDED. CONTACT AN ELECTRICIAN TO FIX YOUR OUTLET IF IT IS NOT THE PROPER TYPE BEFORE OPERATING THE MACHINE. DO NOT CONNECT THE WIRES TO A PLUG THAT LACKS THE PROPER GROUNDING PRONG.

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Cleaning & Maintenance Procedures

TO AVOID SERIOUS INJURY AND DAMAGE TO MACHINE:



• BEFORE CLEANING, SERVICING, OR REMOVING COMPONENTS, always unplug the machine.



- **DO NOT** attempt to clean while the dough sheeter is in operation.
- DO NOT immerse the unit in water.



- DO NOT PRESSURE WASH, SPRAY DOWN, OR POUR WATER onto the sheeter.
- **DO NOT** use products that contain sodium hypochlorite (bleach) on the sheeter.



To prevent illness or death caused by food-borne disease, bacteria, and pathogens, it is
important to clean and sanitize the trays and the dividing knives can get contaminated during
use. You are responsible for adhering to all guidelines and laws established by local
municipal and/or state health departments to prevent contamination of the machine and
the processed food.

It is critical to properly **CLEAN THE ENTIRE MACHINE** and follow the instructions very carefully on your sanitizer container to properly kill harmful bacteria and pathogens. **Chlorine, iodine or quaternary ammonium are common sanitizers safe to use.**

■ IMPORTANT: Use of cleaning solutions NOT DESIGNATED for stainless steel or using excessive amounts of sanitizer will cause damage to machine not covered by warranty. To understand proper sanitizer concentration, thoroughly read the FDA FOOD CODE: section 4-501.114, Manual and Mechanical Ware Washing Equipment, Chemical Sanitization -

Temperature, pH, Concentration, and Hardness.

Visit <u>www.servsafe.com</u> for information on kitchen and equipment sanitation procedures.

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Cleaning & Maintenance Procedures



Note: the machine should be cleaned daily!

- Turn off the power switch and unplug the motor before cleaning.
- Wipe down all surfaces thoroughly with a damp cloth. If necessary use a mild soap/hot water solution, and then rinse with a mild soda/vinegar solution. Rinse thoroughly with a damp cloth.
- Never use harsh chemicals such as bleach or ammonia to clean or wipe the surfaces, oftentimes a damp cloth is enough to keep everything clean. When necessary, use a recognized food safe cleaner to clean the food contact surfaces, or a mild soap/water solution.
- You may need to sometimes clean underneath the machine and vacuum any flour or dough residue trapped under the working surfaces.

Maintenance:

- The machine is designed to be very low maintenance and all panels are coated in a special
 rust resistant, water resistant layer to prevent food from becoming stuck to surfaces, but due
 diligence must be executed to keep the machine clean daily and ensure the moving parts are
 lubricated properly.
- The conveyer belts are made of canvas and so due care must be exercised to prevent damage to the belts
- It is best to use the machine regularly, for any extended or long term storage, apply a thin layer of food safe lubricant on the control rod, roller handle, and roller bearings to prevent rust/corrosion
- There may be times you need to remove the cover to check the limit switches and ensure flour
 or food residue is not trapped in the switch, preventing the machine safety guard from
 operating normally.
- If you notice the roller or conveyors not moving as easily, you may need to remove the cover and add a lubricant oil such as A360B white mineral oil lubricant or Phillips PF food machinery grade oil to help decrease friction in the chain transmission. Never use general oil or cooking oil to do maintenance as general oil is not NSF approved and cooking oil will cause damage to the equipment. You are responsible for ensuring that the lubricant you choose to use is NSF approved for food safety purposes.

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Cleaning & Maintenance Procedures

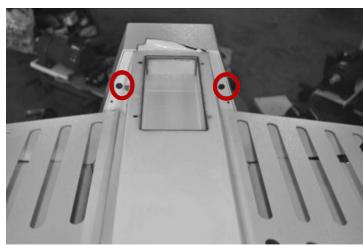
TO REMOVE THE COVER, FOLLOW THIS PROCEDURE:



Step 1:
Remove The Roller Handle Cover



Step 2:
Remove The Roller Handle Cover



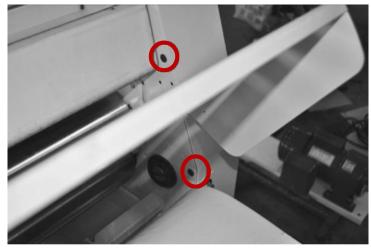
Step 3:
Remove The Screws Circled In Red

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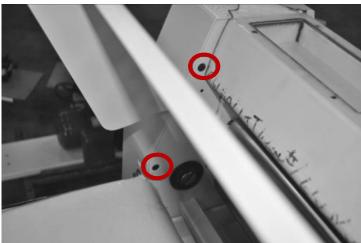


Cleaning & Maintenance Procedures



Step 4:

Remove The Screws Circled In Red



Step 5:

Inspect The Limit Switch And Internal Parts, Clean As Necessary

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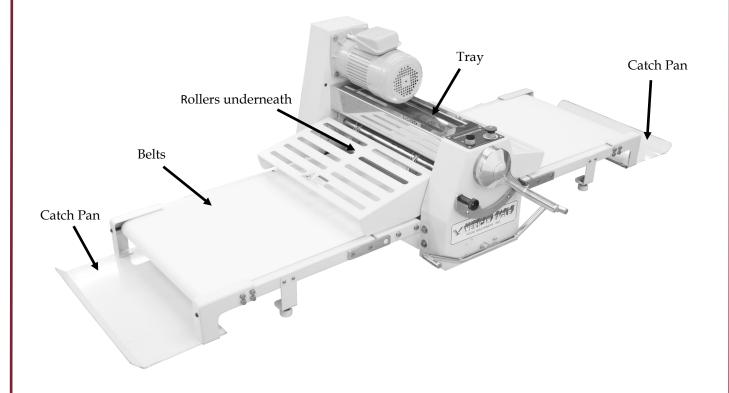
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Operating Instructions

PRE-CLEANING:

- The machine ships with a thin layer of white colored oil/grease on some of the surfaces to help prevent corrosion during storage and shipping. Please clean this shipping grease residue prior to use.
- 2. Be sure to also clean and thoroughly sanitize the flour tray and dough catch pans on either side of the machine.
- 3. Although the machine comes shrink wrapped, it is possible that dust or dirt has accumulated on the conveyor belts or rollers during the shipping and transportation process. You may use a mild soap/detergent and water solution to clean the conveyor belts and rollers prior to use.



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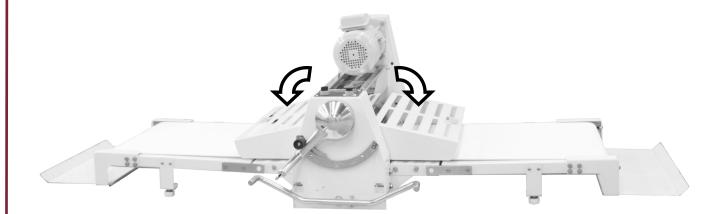
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Operating Instructions

OPERATION:

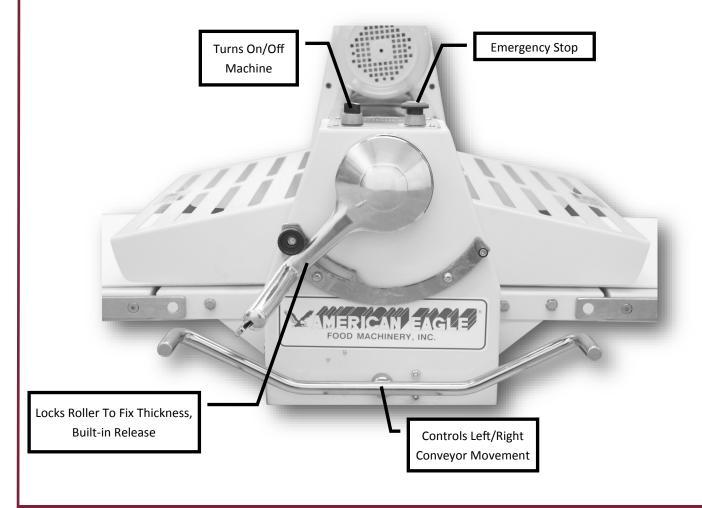
- 1. Place the prepared dough on the conveyor and press dough by hand to about 1 inch thick.
- 2. Lower the safety guard on both sides of the machine. You will need to push the guard out from the locking holder before lowering. The locking holder keeps the safety guard in the upright position so that the guard does not accidently slam onto the working surface or your hands.





Operating Instructions

- 3. Turn on the power by using the front mounted switch.
- 4. The conveyor belts move the dough through the main center roller from right to left and vice versa. This right-left direction is determined by the front mounted control lever. When the lever is turned to the left, movement is from right to left whereas if it is turned to the right, movement will be from left to right.



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Operating Instructions

- 5. Begin by adjusting the roller handle such that the gap between upper roller and lower roller is as large as possible. Use the control lever to move the dough through the main roller, then adjust roller to lower the gap, reverse the control lever to move the dough through the main roller again. Do not adjust the roller more than 4 ticks (4mm) during each pass. In the beginning of the rolling process, you may repeatedly spray oil, fold the dough, and roll through the roller a few times, until the oil and dough are evenly folded in layers.
- 6. You may repeat this procedure, and add flour as necessary in between each pass to help prevent sticking until dough reaches the desired thickness.
- 7. When processing is complete, turn off the power to the motor.





Troubleshooting

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WARNING: REPAIRS AND NON-PERIODIC MAINTENANCE SHOULD BE CONDUCTED BY QUALIFIED SERVICE PERSONNEL. CONTACT AMERICAN EAGLE OR YOUR DEALER TO FIND A SERVICE AGENT IN YOUR AREA.

YOUR AREA.					
Issue	Solutions				
Machine does not start	Check if power supply is on / Check if power switch is on				
	Make sure the safety guard is completely down and clicked into place				
	Do you hear a click from the limit switch?				
	If you do not hear a click: Check with your local installer or electrical representative to confirm all components are properly connected.				
	If you do hear a click: Lift up the safety guard, start lever and check if the click is from limit switch.				
	The belt may be loose				
Electrical cabinet vibrates	The wires may not be properly connected				
continuously	The electrical cabinet may need to be cleaned and freed from debris				
	Check the breaker to see if it has failed				
Only one side of machine works	Has the wiring of the lever or limit switch failed? Make sure wiring and limit switch is not damaged				
	Check the motor wiring; if any wires frayed, unattached or misplaced, call your service agent				
	Be sure you've installed the machine to the correct electrical specifications				
One side of conveyor works and	The gear may be worn out. Call a service technician.				
the other side has stopped	Check if the conveyor belt is properly tightened.				
Thickness handle slips downward and setting does not stay	If machine works properly when handle is towards the right hand side but jumps when it is towards the left hand side, the chain inside the rear of the machine's body may be too loose. Set the handle at scale 15-20 and use a screw driver to open the cover. Apply crescent wrench or adjustable angle head wrench to adjust motor plate and tighten chain. Check if handle operates smoothly.				
Conveyor moves toward one side during production	Adjust nuts to let the belt move straight. For example, if belt moves toward the rear side, loosen the front nut. When adjusting nuts, make sure that the speed of belt is the same as the speed of roller and that there is no slack between the roller and the belt.				
Noise from roller	Check if the bearing has worn out.				
	If noise comes from secondary roller, scraper or the conveyor: remove debris fro the active roller. To clean the active roller, lift guard and check for any debris. If necessary, lift the table and remove debris such as flour and dough, etc.				
If the conveyor is too tight	Machine located in a humid environment may cause the conveyor to become shorter. If conveyors arc too tight, loosen nuts during regular inspection. If conveyors are too tight, it may: 1. Cause the sheeter to lose power and under perform 2. Damage the bearing and shaft of the active roller and passive roller. 3. Overload and damage the driving gear.				
If the conveyor is too tight	Machine located in a humid environment may cause the conveyor to become shorter. If conveyors arc too tight, loosen nuts during regular inspection. If conveyors are too tight, it may: 1. Cause the sheeter to lose power and under perform 2. Damage the bearing and shaft of the active roller and passive roller.				

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Limited Warranty Statement

Parts: 1 Year • Labor: 1 Year

All equipment, which is sold under American Eagle Food Machinery, Inc. (AEFM) trademark and used for commercial purposes, is warranted against defects in materials and workmanship for a period of one year parts and labor, except as specifically defined below. The warranty period begins from the date of original purchase as evidenced by original retail purchase receipt or invoice. This warranty is given solely to the original owner/user of the product from a retail store or dealer. No warranty is given to subsequent transferees.

WARRANTY EXCLUSIONS (Items not covered under warranty):

All equipment accessories such as knobs, belts, and dials. Any expendable supply items subject to normal wear-and-tear. Other adjustments required due to installation, setup, or normal wear of machine.

WARRANTY PROCEDURE: Contact customer service for an RMA (Return Merchandise Authorization) number.

NO WARRANTY SERVICE WILL BE PROVIDED UNLESS EXPLICITLY AUTHORIZED BY AEFM. AEFM will repair or, at its option, replace the defective product or part. Any replacement item will be refurbished and warrantied with the balance of original warranty period or 90 days, whichever expires last.

- To obtain warranty service, the owner/end user will be responsible for the costs of returning all items to AEFM's warehouse. SAVE ALL ORIGINAL PACKAGING or use comparable packaging. Any damage caused during a return process will void the warranty.
- No warranty will be available for motors or parts damaged by changing directions or gears improperly (i.e. not allowing motor to stop completely before switching between forward and reverse, or switching gears without stopping), overloading equipment, or using improper electrical service, as determined by AEFM, or an AEFM Authorized Service Technician
- AEFM may at its option, authorize an Advance RMA and ship a replacement product or part prior to receiving a defective item. Such cases will require credit card authorization on file. The MSRP cost will be charged for any items not returned within fifteen (15) days of receiving the replacement.
- AEFM may at its option, authorize a third party service agency to perform on-site repairs for items greater than 100 lbs.
- Any Factory Refurbished Equipment carries a warranty period of 90 days parts, 45 days labor

 THIS WARRANTY IS ONLY VALID IF A PROPERLY COMPLETED WARRANTY REGISTRATION FORM AND COPY OF

 PURCHASE RECEIPT OR INVOICE HAS BEEN RECEIVED BY AEFM, INC. WITHIN THIRTY (30) DAYS FROM PURCHASE

 DATE. Any defects in materials or workmanship must be reported within thirty (30) days of occurrence and said occurrence being within warranted time period.

REGISTER WARRANTY ONLINE: <u>WWW.AMERICANEAGLEMACHINE.COM</u> OR REFER TO WARRANTY CARD.

This warranty is void if damage occurs because of freight or shipping damage, accident, carelessness, abuse, improper installation, lack of proper maintenance and cleaning, acts of God or Nature, or if the equipment is installed or operated in any manner contrary to installation and operating instructions. In those cases, repairs will be made at the owner's request and authorization, at a reasonable cost. Work performed by unauthorized personnel or unauthorized service agencies voids this warranty.

LIMITATION OF LIABILITY: The liability of AEFM is expressly limited to repairing or replacing equipment that proves to be defective in materials or workmanship within the warranty period. AEFM expressly excludes liability for incidental or consequential damages to purchaser/owner or any third party, including but not limited to and without limitation, damages arising from personal injuries, lost profits, loss of business opportunity, loss of property, economic losses or statutory or exemplary damages whether through negligence, strict liability or otherwise.

OTHER WARRANTIES: This warranty is in lieu of all other warranties, express or implied. AEFM expressly disclaims any implied warranty of merchantability or expressed or implied warranty of fitness for a particular purpose. This is the sole Warranty Agreement between AEFM, Inc. and the owner/end user. No other agreement is implied, authorized or assumed, whether by AEFM or any third party.

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